

Kiwanda Scoots!

Cape Kiwanda Dr & Webb Park Rd
Pacific City, OR 97135



(541) 921-2426
<https://www.kiwandascoots.com/>

PRIVACY POLICY

(Kiwanda Scoots! follows the same privacy policy as its reservation provider Rentle.io)

We care about your privacy and security!

You can read our Privacy Policy below, but in short:

- 1. We take security and privacy issues seriously and use partners that do so also.**
- 2. If you have any questions, you can always contact us at info@rentle.io, or kiwandascootsfat@gmail.com**

Kiwanda Scoots! / RENTLE PRIVACY POLICY

This Privacy Policy describes how we process the personal data of the users of Kiwanda Scoots! / Rentle's service and websites ("Services") as well as the representatives of our customers and marketing contacts (all the aforementioned hereinafter "Customers").

We may update this Privacy Policy time to time. We will not make substantial changes to this Privacy Policy without providing a prior notice.

Please note that this Privacy Policy only applies to processing of personal data carried out by Kiwanda Scoots! / Rentle as a data controller. As regards the data of Kiwanda Scoots! / Rentle's customers own end users, Kiwanda Scoots! / Rentle processes this personal data as a data processor and the relevant customer acts as the data controller of this personal data.

Controllers contact details

Rentle Oy

2634632-5

Otakaari 7B, 405-406, 02150 Espoo

info@rentle.io

<http://www.rentle.io/>

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PERSONAL DATA PROCESSED AND SOURCES OF DATA

We collect two types of information concerning the Customers: (i) Customer Data; and (ii) Analytics Data. Although we do not normally use Analytics Data to identify individuals, sometimes individuals can be recognized from it, either alone or when combined or linked with Customer Data. In such situations, Analytics Data shall also be considered to be personal data under applicable laws and we will treat the combined data as personal data.

Kiwanda Scoots! / Rentle may collect and process the following Customer Data: (i) name and contact details (including user names); (ii) organisation and title (iii) phone number; (iv) e-mail address; (v) correspondence; (vi) invoicing and billing information; (vii) data concerning your orders and use of the Services or your interest in our Services; (ix) marketing opt-outs and opt-ins.

Most of the Customer Data is received directly from Customers. In addition, personal information may be collected and updated from service providers and public registers.

Analytics Data we gather in connection with the use of our Services includes for example the following data: (i) Customer's IP address; (ii) device and device identification number; (iii) operating system; (iv) time of visit; (v) browser type and version; (vi) language setting.

Cookies, analytics and third party services

We use various technologies to collect and store Analytics Data and other information when Customers use our Services, including cookies.

Cookies are small text files sent and saved on your device that allows us to identify visitors of our websites and facilitate the use of our Services and to create aggregate information of our visitors. This helps us to improve our Services and better serve our Customers. The cookies will not harm your device or files. We use cookies to tailor our Services and the information we provide in accordance with the individual interests of our Customers. Customers may choose to set their web browser to refuse cookies, or to alert when cookies are being sent.

We also use services such as Google Analytics, Intercom and Hubspot to compile Analytics Data and reports on visitor usage as well as for CRM and customer service purposes.

Please visit their privacy policies for more information.

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PURPOSES AND LEGITIMATE GROUNDS FOR PROCESSING

Purposes

Personal data is processed by Kiwanda Scoots! / Rentle for the following purposes:

To provide our Services

We process personal data of Customers in connection with providing our Services and to run, maintain and develop our business. We process and use personal data for example to provide essential functionalities of the Services and to provide access to the Services. If you contact our customer service, we will use the provided information for answering questions and solving possible issues.

For customer communication and marketing

We may process personal data for the purpose of contacting Customers regarding our Services and to inform Customers of changes in our Services as well as to market our Services.

For quality improvement and trend analysis

We may process information regarding the use of the Services to improve the quality of our Services e.g. by analyzing any trends in the use of our Services. When possible, we will do this using only aggregated data.

For legal reasons

We also process certain information to comply with our legal obligations, such as accounting legislation. We may also process data for responding to legal claims similar situations.

Legitimate grounds for processing

We process personal data based on our legitimate interests when providing the service to our Customers. We may also process personal data to comply with legal obligations. Furthermore, we process personal data to pursue our legitimate interest to run, maintain and develop our business and to create and maintain Customer relationships.

When choosing to use your data on the basis of our legitimate interests, we weigh our own interests against your right to privacy.

In some parts of the Services, Customers may be requested to grant their consent for the processing of personal data. In this event, Customers may withdraw their consent at any time.

INTERNATIONAL DATA TRANSFERS

Kiwanda Scoots! / Rentle stores the Customers' personal data primarily within the European Economic Area. However, we have service providers in several geographical locations. As such, we or our service providers may transfer personal data to, or access it in, jurisdictions outside the European Economic Area or the Customer's domicile.

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We will take steps to ensure that the Customers' personal data receives an adequate level of protection in the jurisdictions in which it is processed. We provide adequate protection for the transfers of personal data to countries outside of the European Economic Area through a series of agreements with our service providers based on the Standard Contractual Clauses or other similar arrangements.

PERSONAL DATA RECIPIENTS

We do not share personal data with third parties outside of Kiwanda Scoots! / Rentle's organization unless one of the following circumstances applies:

It is necessary for the purposes set out in this Privacy Policy

To the extent that third parties need access to personal data to perform the Services, Kiwanda Scoots! / Rentle has taken appropriate contractual and organizational measures to ensure that personal data are processed exclusively for the purposes specified in this Privacy Policy and in accordance with all applicable laws and regulations.

For legal reasons

We may share personal data with third parties outside Kiwanda Scoots! / Rentle's organization if we have a good-faith belief that access to and use of the personal data is reasonably necessary to: (i) meet any applicable law, regulation, and/or court order; (ii) detect, prevent, or otherwise address fraud, security or technical issues; and/or (iii) protect the interests, properties or safety of Kiwanda Scoots! / Rentle, our Customers or the public in accordance with the law. When possible, we will inform Customers about such transfer and processing.

To authorized service providers

We may share personal data to authorized service providers who perform services for us (including data storage, sales, marketing and customer support services). Our agreements with our service providers include commitments that the service providers agree to limit their use of personal data and to comply with privacy and security standards at least as stringent as the terms of this Privacy Policy. Please bear in mind that if you provide personal data directly to a third party, such as through a link on our website, the processing is typically based on their policies and standards.

For other legitimate reasons

If Kiwanda Scoots! / Rentle is involved in a merger, acquisition or asset sale, we may transfer personal data to the third party involved. However, we will continue to ensure the confidentiality of all personal data. We will give notice to all Customers concerned when the personal data are transferred or become subject to a different privacy policy as soon as reasonably possible.

With explicit consent

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We may share personal data with third parties outside Kiwanda Scoots! / Rentle's organization for other reasons than the ones mentioned before, when we have the your explicit consent to do so. You have the right to withdraw this consent at all times.

STORAGE PERIOD

Kiwanda Scoots! / Rentle does not store personal data longer than is legally permitted and necessary for the purposes of providing the Services or the relevant parts thereof. The storage period depends on the nature of the information and the purposes of processing. The maximum period may therefore vary per use.

Customer Data relating to your use of the Services are typically deleted within reasonable time after you no longer use the Services. We will store personal data for no longer than is required by law or reasonably necessary for our legitimate interests for example for claims handling, internal reporting and reconciliation purposes.

We won't store Analytics Data relating to the Services longer than is reasonably needed.

YOUR RIGHTS

Right to access

You have the right to access your personal data processed by us. You may contact us and we will inform what personal data we have collected and processed regarding you.

Right to withdraw consent

In case the processing is based on a consent you have granted, you may withdraw the consent at any time. Withdrawing a consent may lead to fewer possibilities to use our Services. The withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal.

Right to rectify

You have the right to have incorrect or incomplete personal data we have stored about you corrected or completed.

Right to erasure

You may also ask us to erase the your personal data from our systems. We will comply with such request unless we have a legitimate ground to not delete the data.

Right to object

You may object to the processing of personal data if such data are processed for other purposes than purposes necessary for the performance of our Services to the Customer or for compliance with a legal obligation. In case we do not have legitimate grounds to continue processing such personal data, we shall no longer process the personal data after your objection.

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Right to restriction of processing

You may request us to restrict processing of personal data for example when your data erasure, rectification or objection requests are pending and/or when we do not have legitimate grounds to process your data. This may however lead to fewer possibilities to use our Services.

Right to data portability

You have the right to receive the personal data you have provided us with in a structured and commonly used format and to independently transmit those data to a third party.

How to use the rights

The above mentioned rights may be used by sending a letter or an e-mail to us on the addresses set out above, including the following information: the full name, company name, address, e-mail address and a phone number. We may request the provision of additional information necessary to confirm the identity of the Customer. We may reject requests that are unreasonably repetitive, excessive or manifestly unfounded.

DIRECT MARKETING

Notwithstanding any consent granted beforehand for the purposes of direct marketing, you have the right to prohibit us from using your personal data for direct marketing purposes, including market research and profiling by contacting us on the addresses indicated above or the unsubscribe possibility offered in connection with any direct marketing messages.

INFORMATION SECURITY

We use administrative, organizational, technical, and physical safeguards to protect the personal data we collect and process. Measures include for example, where appropriate, encryption, firewalls and access right systems. Our security controls are designed to maintain an appropriate level of data confidentiality, integrity, availability, resilience and ability restore the data. We regularly test our systems, and other assets for security vulnerabilities.

Should despite of the security measures, a security breach occur that is likely to have negative effects to the privacy of Customers, we will inform the relevant Customers and other affected parties, as well as relevant authorities when required by applicable data protection laws, about the breach as soon as possible.

LODGING A COMPLAINT

In case you consider our processing of personal data to be inconsistent with the applicable data protection laws, a complaint may be lodged with the local supervisory authority for data protection.

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More Questions?

Please feel free to contact us via email at kiwandascoots@gmail.com or call us at (541) 921-2426. If you have an existing booking please check the contact details on your confirmation and contact us directly for a speedy response.

COVID-19 Safety

We want to do everything we can to keep our community and staff safe during these unprecedented times. For the health and safety of our staff, customers, and community we are following these workplace practices:

- We routinely disinfect touch surfaces including every bike and equipment.
- We bring your bike in and meet you outside to grab your bike.
- We will have bikes ready for you at a contactless pickup location when you arrive.

Contactless Delivery means:

We'll deliver your item (s) to the front door of your hotel lobby, house or apartment. We'll knock/buzz, and greet you at your door while maintaining a six-foot social distance. Your signed Waiver Form is required and is left in a safe place for our team to pickup — for proof of delivery our team will quickly photograph your driver's license and order at your doorstep.

Stay well, be healthy, ride bikes.

~ Kiwanda Scoots!

Contact Us

10 am to 6 pm.

Phone: 541-921-2426

Email: kiwandascootsfat@gmail.com

Web: <http://www.kiwandascoots.com/>

Stay In Touch





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Exclusive Fat Tire E-Bicycle Rentals for beach cruising and trail riding adventures off the beaten path on beautiful Cape Kiwanda, Oregon. 🚲...
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